Deutsche Bank Park stadium regulations

The Eintracht Frankfurt Stadion GmbH (EFS) stadium regulations cover the entire Deutsche Bank Park premises (hereinafter referred to as "Deutsche Bank Park"). Upon entering the area in which these regulations apply, visitors to Deutsche Bank Park must abide by and submit to the following regulations under private law. If the stadium is being used on the basis of a written agreement, the regulations remain binding beyond the conclusion of the contract unless otherwise stipulated. Aforementioned contracting parties are obliged to inform employees and other persons accessing Deutsche Bank Park in connection with the above agreement of these regulations and their validity, and to ensure these regulations are complied with.

§1 Application

- 1. The stadium regulations apply across the entire Deutsche Bank Park premises, the boundaries of which are indicated by the dotted line in the layout plan in Annex 1. The layout plan forms part of these rules and regulations.
- 2. The regulations apply to all persons at all times (24 hours a day) from the moment they enter Deutsche Bank Park. Visitors to Deutsche Bank Park acknowledge that these regulations are binding.
- 3. Deutsche Bank Park is not open to the public. The regulations take effect upon entering Deutsche Bank Park.
- 4. Alternative versions of Deutsche Bank Park regulations, particularly those stipulated by organisers, are equally binding.

§ 2 Staying at Deutsche Bank Park

Outside opening hours and on non-event days, only persons with express permission of EFS are granted access to Deutsche Bank Park. Unmanned aerial vehicles (drones) are prohibited from taking off, flying over and landing at Deutsche Bank Park.

§ 3 Entry requirements

Upon entering Deutsche Bank Park, visitors must present their admission ticket or other forms of accreditation to control or security staff, police officers or other law enforcement officials without being prompted, and hand over their ticket for inspection upon request. Tickets are no longer transferable after passing through turnstiles



or other gates. While at Deutsche Bank Park, visitors are required to present or hand over documents to control or security staff, police officers or other law enforcement officials when prompted. Officials are not required to give a reason for inspection.

Visitors who are unable to produce their admission ticket or accreditation will be removed from Deutsche Bank Park by control or security staff, police officers or other law enforcement officials. Persons who have been banned from Deutsche Bank Park by EFS, the DFB, DFL organisers, UEFA, FIFA, and/or by court order forfeit their right of entry. Ticket holders are only entitled to attend the event specified on their ticket. Tickets become invalid upon leaving Deutsche Bank Park. Any misuse will lead to confiscation of the ticket, immediate removal from Deutsche Bank Park and legal action, if necessary. Black market sales, no matter where they occur, are forbidden at Deutsche Bank Park and will be reported to the police.

§ 4 Conduct at Deutsche Bank Park

- 1. Within Deutsche Bank Park, visitors are required to behave in such a way that ensures no other people are harmed, endangered, obstructed or inconvenienced more than is necessary.
- 2. All visitors must obey the instructions of law enforcement officials, the police, the fire service, control and security staff and the Deutsche Bank Park stadium announcer. Anyone who intentionally or negligently fails to comply with these instructions will be removed from Deutsche Bank Park by the responsible law enforcement or security staff.
- 3. Visitors with a valid admission ticket are only permitted to occupy the seat indicated on their ticket, and may only use designated entrances to access it. For security purposes and to avoid danger, visitors may be required to take other seats, including seats in other blocks, if asked to do so by Deutsche Bank Park control or security staff or the police.
- 4. Visitors who are obviously under the influence of alcohol and/or intoxicating substances, carrying weapons or other dangerous items as defined in § 5, and who fail to consent to their confiscation by control or security staff are prohibited from entering Deutsche Bank Park.



In general, visitors with a blood alcohol content higher than 0.16 percent will be denied entry to Deutsche Bank Park.

If there are reasonable grounds for suspicion that a visitor is violating a regional or nationwide ban on attending sporting or other stadium events, of being under the influence of alcohol or other intoxicating substances, of carrying weapons or other dangerous items listed under § 5, Deutsche Bank Park control and security staff or the police are permitted, with the person's consent, to inspect their clothing and belongings (through appropriate technical means if necessary) in order to clarify the situation, to determine whether they are under the influence of alcohol or other intoxicating substances or, in the case of a potential stadium ban, to confirm their identity by inspecting their ID documents. Visitors who fail to give their consent in accordance with clause 4 will be denied access to Deutsche Bank Park by the control and security staff or the police, or removed from Deutsche Bank Park entirely.

- 5. Visitors suspected of carrying a contagious disease, as defined by the Federal Epidemics Act and the Infection Protection Act, or other dangerous illnesses will be removed from Deutsche Bank Park.
- 6. All staircases, doorways and emergency exits must be kept clear at all times.

§ 5 Prohibited items

1. Visitors subject to stadium regulations are prohibited from carrying the following objects/items:

- i. weapons, dangerous items or objects which, if thrown, may cause bodily harm;
- ii. aerosols, caustic or colouring substances, or gas canisters containing highly flammable or hazardous gases, except for commercially available lighters;
- iii. containers made of fragile or splintering material;
- iv. bulky items such as ladders, stools, chairs, boxes or suitcases;
- v. fireworks, rockets, firecrackers, smoke powder, flares

and other pyrotechnical devices;

- vi. flag or banner poles that are not made of wood, are longer than 2m and more than 3cm in diameter;
- vii. large banners, twin flagpoles, large quantities of paper or



wallpaper rolls;

- viii. mechanical or electronic articles that emit noise;
- ix. alcoholic beverages and other intoxicating substances;
- x. animals;
- xi. racist, xenophobic or radical propaganda material;

2. Visitors are also prohibited from:

i. climbing on or over structures and facilities not intended for use by the general public,

including facades, fences, walls, enclosures around the pitch, the pitch itself, barriers, stages, lighting installations, camera platforms, trees, poles of any kind and roofs;

- ii. entering areas designated as out of bounds to visitors;
- iii. throwing objects;
- iv. lighting fires, fireworks, rockets, flares, smoke powder

or other pyrotechnical devices;

- v. offering to sell goods and tickets, distributing printed material or carrying out collections without the required approval under public law and the permission of the event organiser;
- vi. writing on, painting on or attaching stickers to buildings, facilities or pathways;
- vii. relieving themselves anywhere outside the toilets or contaminating the stadium grounds in any way, particularly through littering and discarding unwanted items;
- viii. glorifying or spreading racist, xenophobic or extremist material, particularly of an extreme right-wing stance and including right-wing gestures;
- ix. offering, selling or distributing any items that are banned under the Deutsche Bank Park stadium regulations;
- x. obstructing traffic, particularly on sidewalks and roads, and setting up stalls in these areas.
- xi. In consultation with the City of Frankfurt and the police, certain visitors to Deutsche Bank Park may be given permission to bring larger flags than those specified in § 5(1)(vi). To that end, those visitors will be issued with a flag pass that bears their photograph. Eintracht Frankfurt reserves the right, in consultation with the City of Frankfurt and the police, to reach alternative agreements on a case-by-case basis with regard to § 5(1)(vi).



§ 6 Violations

- 1. Any visitor who commits an offence as defined in § 5 will be banned from Deutsche Bank Park. In the case of football matches, the German Football Association will initiate the enforcement of a nationwide stadium ban.
- 2. Visitors who commit an offence as defined in § 5 will be held liable for damages in accordance with statutory provisions, provided those offences have inflicted damage.
- 3. Criminal offences and misconduct will be reported without exception.
- 4. If visitors are suspected of having committed a criminal offence, they will be reported to the police. Charges may also be filed in cases of administrative offences. Prohibited items brought onto the premises will be confiscated by the Deutsche Bank Park control and security staff and, unless they are needed as evidence as part of a criminal investigation, returned once the conditions for confiscation no longer apply.

§7 Opening hours

- 1. Deutsche Bank Park may only be accessed during opening hours and must be vacated immediately at closing time.
- 2. The areas of Deutsche Bank Park open to the public on non-event days are determined by EFS and disclosed by EFS or Eintracht Frankfurt Fußball AG.
- 3. The areas of Deutsche Bank Park open to the public on event days are determined and disclosed by the relevant event organiser.
- 4. The use of Deutsche Bank Park outside opening hours or the contractually agreed operating/rental period requires the written consent of EFS.
- 5. EFS reserves the right to temporarily close Deutsche Bank Park for the purpose of maintenance, repairs or other events.



Contractual partners of EFS are to follow the regulations agreed upon in their contract.

§ 8 Indoor spaces

1. Changing rooms, wet areas

Entering the changing rooms and wet areas, including adjacent side rooms, is only permitted if a contractual agreement is in place with EFS for period in question. All rooms and their facilities are to be used according to their specifications.

2. Office and side rooms The use of offices and side rooms, including the use of technical equipment such as

telephones, computers, photo copiers etc., requires the express written consent of EFS.

§9 Hygiene

All visitors to Deutsche Bank Park are required to use Deutsche Bank Park and its facilities with care and to ensure the property is kept in good condition. Damages are to be avoided or reported immediately to EFS, if necessary. No waste material, ashes, dangerous liquids or similar substances may be poured or placed into toilets, rinsing units or sinks. Waste material is to be disposed of in the containers or bins provided. Relieving oneself outside the toilets or contaminating the stadium in any other way, particularly through littering, is forbidden.

§ 10 Advertising and decoration

1. Advertising campaigns of any kind and attaching decorations and other items to Deutsche Bank Park property is strictly forbidden, unless permitted on the basis of a contractual agreement with EFS that includes a clause obliging the other contracting party to restore the property to its original condition once the contract period ends, or, in individual cases, on the basis of the written consent of EFS.

Advertising campaigns include initiatives that are not subject to payment of a separate fee but which, for whatever reason, help promote a business or brand and



therefore risk violating an association's advertising guidelines. EFS or the control, security and/or police services have the power to prohibit advertising campaigns and confiscate advertising material if necessary.

- 2. The distribution of flyers, advertising material, magazines and similar items within Deutsche Bank Park and the surrounding area requires the express permission of the event organiser or EFS (on non-event days), irrespective of other official regulations.
- 3. Decorations and other items attached to Deutsche Bank Park property as part of an official event are to be removed immediately once the event ends. The use of nails, hooks etc. on floors, walls, ceilings and furniture is strictly prohibited.

§ 11 Sale of wares, food and drink

The sale of wares of any kind, the distribution of printed material, collections and the construction of booths, stands etc. is strictly forbidden unless contractually agreed or granted under public law. The distribution of food and drink requires the permission of the EFS service provider, with the exception of food and drink given away as part of sponsorship activities.

§12 Liability

The liability of EFS, its vicarious agents and other legal representatives of any kind is limited to personal injuries and, in cases stipulated by law, malice and gross negligence.

In case of a slight negligent breach of a major contractual obligation (cardinal duty), liability is limited to typically foreseeable damage. In case of a slight negligent breach of a secondary obligation, i.e. a non-essential contractual obligation, EFS holds no liability. EFS and/or the event organiser cannot be held liable for damages caused by visitors, users, representatives of those persons or third parties. EFS cannot be held liable for lost items, unless the loss has occurred due to negligent behaviour on behalf of a staff member.

Visitors are held liable in accordance with current legislation. Parents are liable for their



children.

§ 13 Emergency exits, emergency doors and storage areas

Signposted emergency exits and doors must not be obstructed, locked or have their function altered in any way. All emergency exits must be kept free, and emergency doors may only be opened in case of emergency.

Grassy areas, hallways and other public spaces are not to be used as storage areas unless set out in a contract.

§ 14 Driving at Deutsche Bank Park

In general, vehicular traffic is to be avoided at Deutsche Bank Park.

- 1. During events, vehicular traffic on paths designated for Deutsche Bank Park visitors is prohibited, though exceptions can be granted for loading or unloading purposes. Only EFS can grant written consent. Active vehicles belonging to police, emergency services or the fire department are exempt from this rule.
- 2. Entry permits for the Deutsche Bank Park security area can only be granted by EFS on non-event days, or by the relevant organiser on event days. Entry permits are to be presented at the gate without prompting and must be displayed prominently within the parked vehicle.
- 3. Driving on sports, garden or grassy areas is strictly forbidden, unless written consent has been granted or in case of imminent danger.
- 4. Stopping and parking vehicles is only permitted within designated, signposted and/or allocated parking areas. It is forbidden to park on roads or pathways inside Deutsche Bank Park.
- 5. Parked vehicles that violate traffic regulations will be towed at the expense of the owner.
- 6. Violations of the above regulations will result in confiscation of the entry permit. In the event of a repeat offence, the vehicle driver/owner will be banned from the premises and subject to legal prosecution.



7. EFS and the relevant organisers reserve the right to enforce alternative regulations.

§ 15 Use of car parks and parking lots at Deutsche Bank Park

The German Highway Code (StVO) applies when using the car parks. Users of designated parking spaces in multi-storey parking lots and other parking spaces must also comply with the following regulations:

- 1. Contamination through oil, petrol, battery acid or other substances must be avoided or reported to EFS if necessary. Responsible parties are liable for removal costs.
- 2. Users of the multi-storey car parks are obliged to follow the relevant fire regulations. Visitors must exercise great care when using the multi-storey car parks. Only licenced, operational and registered vehicles may use the car parks. Boats, caravans etc. are forbidden from parking in these areas. Vehicles with a height of more than 2m are forbidden from entering the multi-storey car park. Parking of these vehicles may be approved by EFS on a case-by-case basis.
- 3. The following is also forbidden in all multi-storey car parks and parking areas:
 - lighting open fires;
 - • smoking;
 - storing, draining, decanting or filling up on flammable, combustible or environmentally hazardous objects/substances

such as petrol, oil, paint, used tyres, batteries, fuel containers, etc.

- • obstructing or blocking ventilation systems;
- keeping engines running longer than necessary upon entry and exit;
- \circ performing repairs or maintenance work in the multi-storey car parks or

other parking areas;

- washing vehicles;
- \circ operating electronic devices.

§ 16 Final provisions

1. These stadium regulations are effective from the first day of business operations at Deutsche Bank.



- 2. Pursuing legal action against specific regulations is prohibited unless the regulation in question conflicts with other legal obligations.
- 3. These regulations can be altered by EFS at any time and without reason. Updated editions of these regulations automatically replace previous versions.

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